

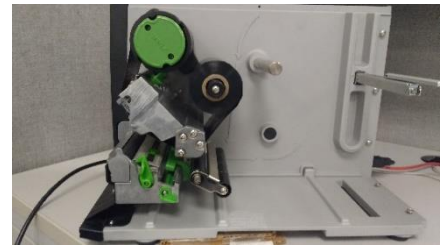
AMTCare™: Routine Preventive Maintenance

Fastmark™ M7 package

AMTCare is the best way to maintain ultimate printer performance, ensuring strong and lasting productivity while avoiding unexpected repair costs. AMT Datasouth technicians who are experts on your specific printer model, will follow an 11-point maintenance checklist to keep your printer running just like new. This will allow you to have peace of mind knowing that your printer will always function at factory specifications, resulting in optimal performance which in turn keeps workplace productivity high.

11-Point Maintenance Checklist

1. Clean, inspect, adjust thermal print head axis, density, and label feed path mechanics.
2. Clean, check and set media sensor thresholds.
3. Cleanup adhesive residue and remove stuck labels from media path.
4. Update to latest firmware revision.
5. Replace minor worn parts such as platen roller, media and ribbon guides.
6. Notify of any major parts needing replacement or exhibiting excessive wear.
7. Test all I/O ports.
8. Test with short and long length labels/tags. Examine print registration and print quality.
9. Check ribbon tracking / wrinkling, adjust as needed.
10. Print quality adjustments can be set to your media / ribbon.
11. Check display and control panel functionality.



We recommend that you have the maintenance completed every 2 to 5 years for this printer, depending on usage.

Price: \$150 plus shipping (estimate will be provided if any major parts need replacement or show excessive wear).

Turnaround will be 2-business days or less once printer is received and loaner printers are available (fees apply)

Instructions: to request **AMTCare** Routine Preventive Maintenance, go to <http://www.amtdatasouth.com/support-1/amtcare-printer-service/> and complete the request form, or call 704-602-3168 for assistance. Then send the printer to our Charlotte, NC facility for service. Packing instructions are furnished. Original packaging and shipping label can be provided for a nominal charge if needed.